



Mystic Air 950 BT & Touch Manual

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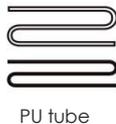
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Hereby, NCH Europe declares that the Mystic Air 950 radio system is in compliance with Directive 2014/53/EU.

You can view the Certificate of Conformity on the following link: <http://duff.me/CE>

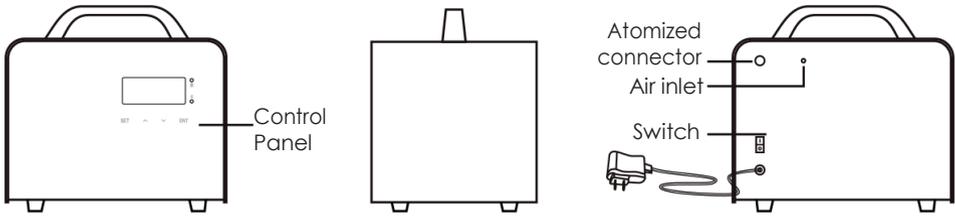
Overview

Product:	Mystic Air 950
Dimension:	222*167*162mm
Capacity:	5000ml
Weight:	3.65kg
Coverage:	2000m ² 5000m ³
Power:	30W
Voltage:	AC220V



Please check and make sure all accessories are included after receiving the device.
If you have any questions, please contact us in time.

Specification



Application

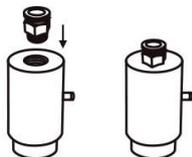
Hotels, meeting rooms, malls, exhibition halls, brand retail stores, bars, SPAs, businessplaces and wherever you want to enjoy a pleasant scent experience.



Installation

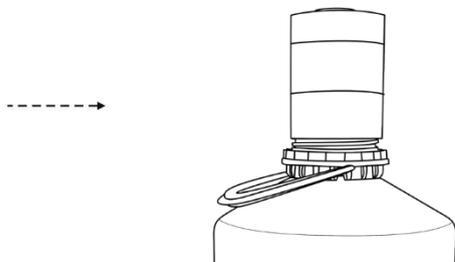
Installation steps of the bottle

①



Screw the connector on the atomized head

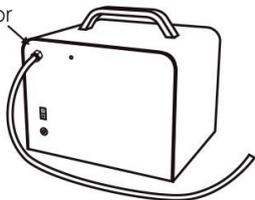
②



Screw the atomized head on the scent bottle

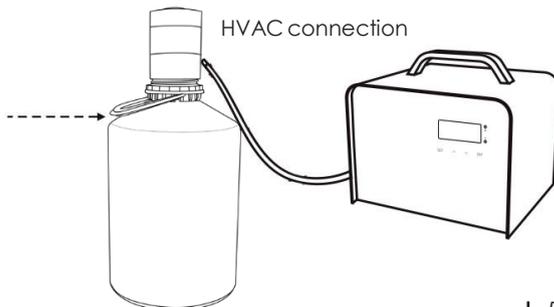
③

connector

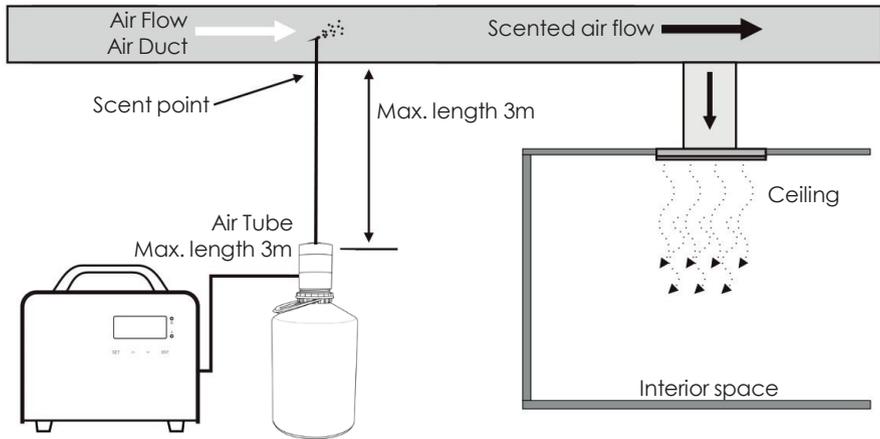


④

HVAC connection

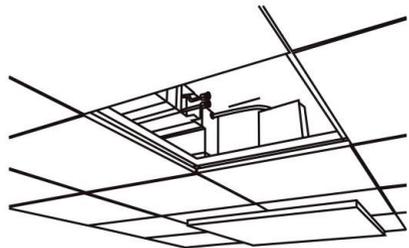
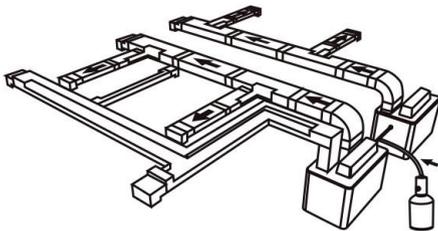


Instructions



Mystic Air

Installation step:

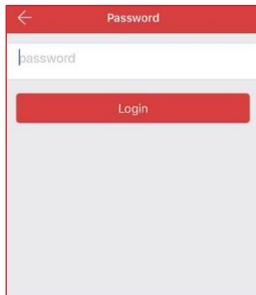


App Instructions

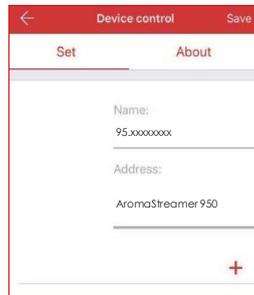
First, please go to your App Store/Google Play Store and install the „REIMA“ App. Once you have successfully loaded it, you can open the App and see all devices that are in the closer environment (see Figure 1). Now select your desired device.



(1)



(2)



(3)

Afterwards you will be asked to enter a password (2). Please enter “8888” in the empty input field and confirm with **Login**. If the Login is successful, you will hear a “beep”. Now you may enter the **Device control** area to set your Mystic Air (3).

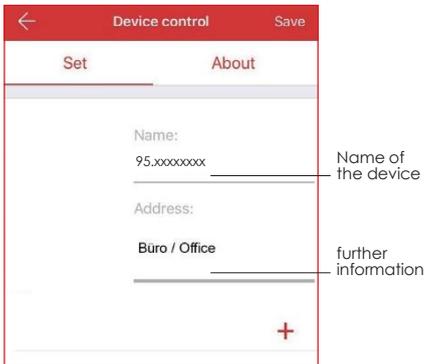
IMPORTANT NOTE:

Make sure, Bluetooth is activated on your smartphone. If your AromaStreamer® does not immediately connect to the App, please press the repeat arrow in the right top corner (see Fig.1).

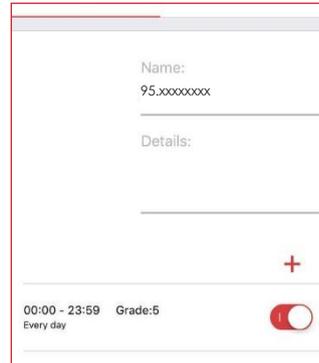
Note on setting the time: The AromaStreamer® automatically accepts the time set with each pairing with your smartphone or tablet. Therefore, please connect your smartphone/tablet to the AromaStreamer® with each time change (from summer time to winter time and back) so that the diffuser can accept the current time and the set operating times will remain correct.

App Instructions

Now you can rename your device/devices or enter additional information (4). Adjust everything according to your wishes and optimize your Mystic Air.



(4)



(5) Sample: Setting

By pressing the “+” button, you can define up to 5 different scent settings. Set different days or switch off the device during the lunch break. Through various settings, you can configure your Mystic Air perfectly to your needs (5).

IMPORTANT NOTE:

Intensity level 1: lowest level
Intensity level 20: highest level

App Instructions

(6)

Working period setting Save

The start time	The end of time
07 59	11 59
08 00	12 00
09 01	13 01

Repeat

Mon Tue Wed

Thur Fri Sat Sun

Grade to adjust 1

(7)

00:00 - 23:59 Grade:5
Mon Tue Wed Thur Fri

06:00 - 18:00 Grade:18
Mon Wed

06:00 - 12:00 Grade:3
Tue Thur Fri

14:00 - 18:00 Grade:12
Tue Thur Fri

08:00 - 14:01 Grade:2
Sun Sat

The start time:

Scroll to your desired start time.

The end of time:

Scroll to your desired end time.

Set the days to active and inactive.

Red frame: active days

Grey frame: inactive days

Grade to adjust: Set the intensity level.

You can choose from level 1 to 20.

Save: Confirm your settings at the top right with **Save** and you will return to the **Device control**.

By using the buttons on the right side, you can switch flexibly the times into active and inactive (6).

Red: active

Grey: inactive

You can delete each setting at any time and add a new one (7).

IMPORTANT NOTE:

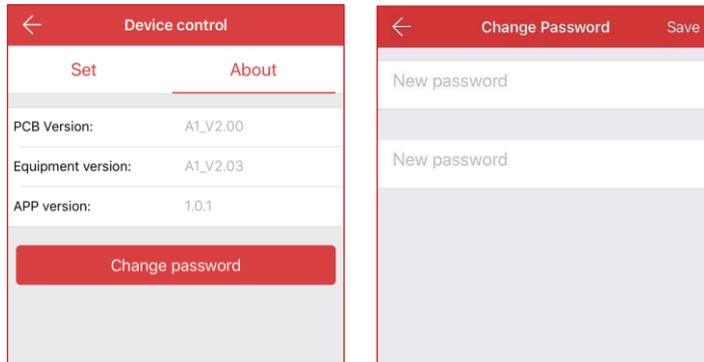
Deleting with iOS: Move the desired line to the left and confirm with **Delete**.

Deleting with Android: Press "X" to the left in the middle and then the red **Delete** button.

App Instructions

You can change your password at any time. Click the **About** tab in the main menu/**Device control**. Then press the **Change password**-button.

A new window will open in which you have to enter your new password twice. Finally, confirm your input with **Save** to return to the menu (8).



(8)

If you do not want to make any further adjustments or changes to your Mystic Air, you can close the App. Now the device will scent your rooms according to your wishes.

Reset button: If you forget the password of your Mystic Air, you can reset the password to „8888“ by pressing the reset button (see red marking, Illustration 9).

Time Setting

local time

Diffusing display

Date

Power indicator:

Electricity connected - light on

Bluetooth indicator:

Connected - Light on

Catch the signal - Flash

Disconnected - Light off

Power on/off

Connect device to power, turn on the switch. You will hear a “beep” sound. Current time and grade of fragrance intensity appears on the screen. The screen turns off after the switch is turned off or the power is disconnected.

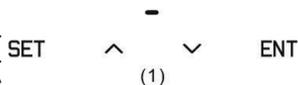
Auto-lock and unlock

Screen is locked (switched off) automatically if no further manual settings are made within 60s. Press SET (approx. 5s) until you hear a „beep“. The screen is now unlocked.



Local time setting

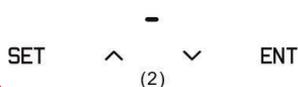
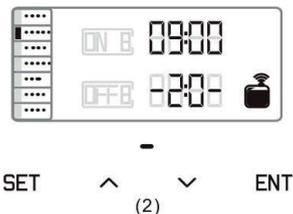
Press the SET button for about 5 seconds until you hear a “beep”. The date display starts to flash. Press ▲ or ▼ to adjust the date. After date setting has been saved, press ENT to switch to time setting. Press ▲ or ▼ to adjust the value. When you are done, press SET to confirm the setting. (See picture 1)



Concentration grade setting

There are 20 scent levels to choose from. Press ▲ to increase and ▼ to decrease. (See picture 2).

If -CU- is shown as fragrance level on display, this is a user-defi setting. This can only can be managed via our APP.



Important Note: Settings via manual or APP are synchronized.

Working time period setting

Work time period setting

There are 5 operating times available to be set every day (Figure 3).

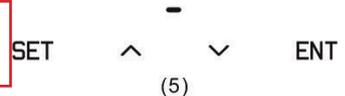
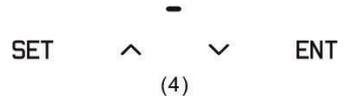
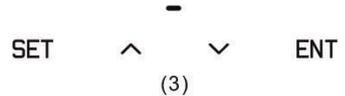
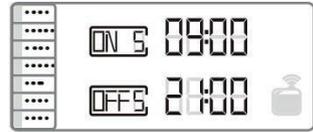
Press SET button to set the 1st working period (ON1). Press ▲ or ▼ to select the desired working period (1-5). Press ENT for the working period switch, touch ▲ or ▼ to choose ON or OFF, press ENT button again to move to the operation time, press ▲ or ▼ to adjust number.

Press ENT again to set the scent level. Then press ENT to select the day (MON). Press ▲ to set the working period (ON1) (see Figure 4) or press ▼ to select the end time (OFF1) (see Figure 5). Press ENT to go to the next day and repeat the above steps for TUES to SUN.

When you are finished, press SET to confirm the setting and exit, or press ENT to set additional operating times (ON 1).

Repeat the setting steps for working times ON2, ON3, ON4 and ON5.

P.S.: Device will not work if the start and end times are identical.



Working time period	00:00	00:00	00:00	00:00	00:00
Mon	ON/OFF	ON/OFF	ON/OFF	ON/OFF	ON/OFF
Tues	ON/OFF	ON/OFF	ON/OFF	ON/OFF	ON/OFF
Wed	ON/OFF	ON/OFF	ON/OFF	ON/OFF	ON/OFF
Thur	ON/OFF	ON/OFF	ON/OFF	ON/OFF	ON/OFF
Fri	ON/OFF	ON/OFF	ON/OFF	ON/OFF	ON/OFF
Sat	ON/OFF	ON/OFF	ON/OFF	ON/OFF	ON/OFF
Sun	ON/OFF	ON/OFF	ON/OFF	ON/OFF	ON/OFF

Important Note:

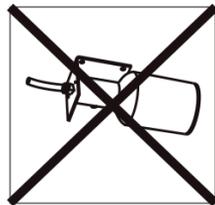
The first working period is preset to start at 07:00 a.m. and end at 7:00 p.m. with fragrance level 1. All other working period times are set to 00:00.

Caution

-  Shall not modify, disassemble or repair the machine arbitrarily. Any failure happens, please contact our support team.
-  Shall not damage the power cord, force to bend, yank, heavy load, clip or reprocess.
-  Shall not use the AC plug when it is damaged or un-matched with the socket;
Shall not wet the machine or the AC plug;
Shall not use overladen power socket, wire or broken plug.
-  Shall not touch the wire or product shell when thundering or/and lightening.
-  Shall not disassemble the machine when it is under operating.

Warning

1. After installation, please keep the machine vertical. Tilting or placing it flat may cause an oil overflow and Mystic Air.
2. Shall not modify, disassemble or repair the Mystic Air arbitrarily. Any failure happens, please contact our support team
3. Atomization icon displays on screen but the machine would not diffuse when it stays on pause time.
4. It is invalid to touch/tap button when machine is under lock status.
5. If the screen display messy, programs crash, please rest the machine by touch „ENT“ button about 5 seconds till a short „beep“ sound comes out.



Troubleshooting

Before asking to have the machine repaired, please try to diagnose the problem first following to bellow instructions.

Breakdown	Solution
Does not diffuse	<ul style="list-style-type: none">-Check whether the mode you choose is correct or not.-Check if the machine is during „Non-Working period“-Check whether the tube is loose or not
Weak diffuse	<ul style="list-style-type: none">-Check whether the gasket is damage/loose or not.-Check whether the tube is loose or not
Oil leaking	<ul style="list-style-type: none">-Check whether the bottle is loose or not-The gasket in the atomized head is damaged or loose.
Oil sprinkle	<ul style="list-style-type: none">-The machine is filled or lie down, keep the machine vertical.

Equipment cleaning

We recommend a cleaning of the device in the following cases:

1. General cleaning with every scent change.
2. Cleaning when the nebulization becomes weaker.

Cleaning steps:

1. Order a system cleaner together with your scent order.
2. Fill a small amount of the system cleaner into an empty scent bottle and screw it into the nebulization unit. Now run your Mystic Air for about 15 minutes on the highest intensity level.
3. You can use the device directly after cleaning.

Shipping / Return:

1. Please always use the original box to ship your Mystic Air.
2. Please make sure that there is no scent bottle located in the device. If you are shipping a scent bottle, please close it properly.

After-sales service

Our service for you: If you have any questions, please contact your NCH Sales Representative. We will be pleased to support you in whatever you may need.

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